

Our Quality Policy

Mitutoyo (UK) Ltd is committed to:

- Consistently providing the highest quality of products and services to the customer that meet or exceed expectations and are always fit for the desired purpose, while abiding by the highest standards of contractual, regulatory and ethical requirements.
- Operating our business under the disciplines and control of a quality management system conforming to International Standard ISO 9001: 2015.
- Enhancing the skills of management and staff at all levels and across all working practices through regular review and an on-going development policy with the objective of enabling staff to perform their work more effectively, and providing them with the information and skills necessary to adhere to current quality processes.
- Encouraging a culture of continual quality improvement and the attitude of getting things 'right first time' coupled with efficient monitoring of performance levels.
- Working to a 'keep it simple' philosophy that enhances efficiency without compromising quality.
- Ensuring efficient supplier evaluation/engagement in order to meet our quality policies and maximise the standard of sourced product and its performance throughout subsequent service years.
- Promoting our quality management systems and ensuring implementation is achieved by internal auditing, management review, and timely corrective and preventive action.
- Sharing in the pride of maintaining the reputation of being number one in the field of dimensional metrology and providing a healthy, productive, enjoyable and rewarding working environment.